



## Safety Gate: Rapid Alert System for dangerous non-food products

|                                       |  |
|---------------------------------------|--|
| Alert number                          | A12/1189/19  |
| Category                              | Motor vehicles   |
| Type of alert                         | Products with serious risks  |
| Product user                          | Consumer   |
| Product                               | Scooter  |
| Brand                                 | SYM  |
| Name                                  | Jet4, Orbit II, X'Pro  |
| Type / number of model                | Type-approval numbers: e13*168/2013*00039*00, e13*168/2013*0038*00; types: AE, AD      |
| Batch number / Barcode                | The affected vehicles were manufactured between 2016 and 2019.                         |
| OECD Portal Category                  | 77000000 - Automotive  |
| Description                           | Scooter under SYM recall code: Reflector.  |
| Country of origin                     | Germany  |
| Alert submitted by                    | Germany  |
| Risk type                             | Injuries   |
| Technical defect                      | The front-wheel reflectors are missing.  |
| Risk                                  | This can result in poor visibility of the vehicle, increasing the risk of an accident. |
| Measures adopted by notifying country | Recall of the product from end users   |
| Images                                | No pictures are available  |